

MICAH OWENS

Fearless Creative Solutions,
Information Technology Professional

Professional Experience

I have a great deal of direct experience with planning, development and deployment of systems in a wide variety of settings. I also have management experience which involves working closely with teams and within community.


Profile


I am interested in helping people and businesses find solutions to every day challenges using technology, partnerships and creativity. I have worked for the People from a young age, centering generosity, inclusion and interdependence as part of my business values.


I offer consultation and design for software/hardware/internet systems as well as Project Planning, Implementation, and Administration for small business and Non-profit agencies.

I love to learn. I have had many Mentors and Elders who have shared their wisdom and knowledge with me over the years and I strive to give this back through my work. I want to put my good where it does the most for the Generations now and those to come.

Contact

 510-778-5380

 micah@owensmob.com

 8411 SW 24th Ave
Portland, OR 97219

Oct
2024
-
June
2023

IT Project Coordinator

Pacific Office Automation I Beaverton, OR

Managed technical projects, ensuring timely delivery within scope and budget. Skilled in stakeholder communication, risk mitigation, and process optimization for IT implementations, system migrations, and cloud services. Adept at coordinating cross-functional teams, documenting technical processes, and aligning project goals with business objectives.

June
2023
-
Oct
2022

Tier 2 Help Desk Technician

Pacific Office Automation I Beaverton, OR

Provided technical support, customer service, and issue resolution. Skilled in managing incident workflows, optimizing support processes, and collaborating with teams to enhance efficiency. Adept at troubleshooting, documentation, and providing exceptional client support to drive user satisfaction and operational success.

Dec
2021
-
Jan
2016

Operations Manager

Camp Winnarainbow I Berkeley/Laytonville, CA

I have worked for Camp Winnarainbow in a variety of positions since 1987. I have listed the most relevant to solutions management here.

Dedicated to fostering connection across generations through community building and providing a safe, nurturing environment in the outdoors. Skilled in program development, community engagement, and operational leadership to create an inclusive, joyful environment where children build confidence, self-expression, and resilience. Committed to inspiring future generations to act with compassion, creativity, and a sense of humor while making a positive impact in their communities.

Responsible for planning and overseeing the overall operations of the organization, working closely with the ED.

Project Management Skills

- Project planning, scheduling & budgeting
- Resource allocation & task management
- Stakeholder communication & reporting
- Risk assessment & issue resolution
- Technical documentation & process development
- IT implementation & migration projects
- Change management & workflow optimization
- Client relationship management
- Cross-functional team coordination
- Data digitization & archival solutions
- Network administration & cybersecurity

Operations

- Program development & community engagement
- Event planning & logistics coordination
- Team leadership & staff management
- Budgeting & resource allocation
- Stakeholder collaboration & relationship building
- Creative arts & youth development
- Process improvement & operational efficiency
- Outreach & inclusion initiatives
- Performance & curriculum development

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Professional Experience cont.

Dec
2016
-
Jan
1987

Technical (A/V) Department Head Camp Winnarainbow | Berkeley/Laytonville, CA

Supervised crew to Install/Maintain/Repair/Oversee 4 Sound and Lighting Systems and other AV aspects of live performances for organization. Operated sound, lighting, and video equipment for live performances and evening programs. Designed/constructed equipment/facilities.

Dec
2016
-
Jan
2011

Help Desk Technician/IT Professional Sims Metal Management | Richmond, CA

Provided end-user support, system administration, and IT project management. Skilled in managing helpdesk operations, system rollouts, and software deployments while ensuring compliance and security standards. Proficient in Linux, Active Directory, and enterprise asset management systems, with a strong ability to troubleshoot, document solutions, and provide training. Adept at optimizing IT workflows to enhance efficiency and user experience.

Dec
2011
-
Jan
2008

Technology Consultant to Project Manager T324, Inc. | Berkeley, CA

Provided consultantation for IT solutions for businesses and consumers, managing over 200 clients, including small businesses, government agencies, and large corporations. Skilled in IT project planning, network administration, and system deployment. Adept at client consultations, needs assessments, and maintaining strong relationships. Expertise in server management, troubleshooting, and process documentation. Proven ability to lead teams, train staff, and optimize workflows while ensuring efficiency, security, and compliance.

Owner/Operator

MyCommunityMatters.net

Jan 2004 - Dec 2008

Provided internet services to rural Southern Oregon communities with a business model of giving back a portion of each month's fees to non-profits in our area.

Fearless Computer Solutions

Jan 1996 - Dec 2008

Technology Consultant for small business and consumers. Worked in rural area to provide sustainable solutions with the goal of satisfied plus customers.